

MAY 07 2009

PTO/SB/81 (07-08)

Approved for use through 12/31/2008. OMB 0651-0035
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| | |
|------------------------|------------------------------------|
| Application Number | 10/615,054 |
| Filing Date | July 8, 2003 |
| First Named Inventor | John Manos |
| Title | Information Technology Service ... |
| Art Unit | 3623 |
| Examiner Name | Nadja N. Chong Cruz |
| Attorney Docket Number | 200901419-1 |

I hereby revoke all previous powers of attorney given in the above-identified application.

 A Power of Attorney is submitted herewith.

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 Applicant/Inventor.

OR

 Assignee of record of the entire interest. See 37 CFR 3.71.
Statement Under 37 CFR 3.73(f) (Form PTO/SB/86) submitted herewith or filed on _____.

SIGNATURE of Applicant or Assignee of Record

| | | | |
|-------------------|---|-----------|----------------|
| Signature |  | Date | 05/07/05 |
| Name | Curtis G. Rose | Telephone | (541) 715-8442 |
| Title and Company | Director of Patents - Hewlett-Packard Development Company, L.P. | | |

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

 *Total of _____ forms are submitted.

This collection of information is required by 37 CFR 1.31, 1.32 and 1.33. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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MAY 07 2009

PTO/SB/96 (10-07)

Approved for use through 10/31/2007. OMB 0651-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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STATEMENT UNDER 37 CFR 3.73(b)Applicant/Patent Owner: Hewlett-Packard Development Company, L.P.Application No./Patent No.: 10/615,054 Filed/Issue Date: July 8, 2003Entitled: Information technology service request level of service monitorHewlett-Packard Development Company, L.P., a Limited Partnership
(Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. the assignee of the entire right, title, and interest; or

2. an assignee of less than the entire right, title and interest
(The extent (by percentage) of its ownership interest is _____ %)

in the patent application/patent identified above by virtue of either:

A An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached.

OR

B A chain of title from the inventor(s) of the patent application/patent identified above, to the current assignee as follows:

1. From: John Manos To: Electronic Data Systems Corporation
The document was recorded in the United States Patent and Trademark Office at
Reel 014657, Frame 0321, or for which a copy thereof is attached.

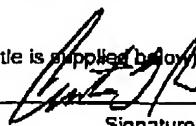
2. From: Electronic Data Systems Corporation To: Electronic Data Systems, LLC
The document was recorded in the United States Patent and Trademark Office at
Reel 022460, Frame 0948, or for which a copy thereof is attached.

3. From: Electronic Data Systems, LLC To: Hewlett-Packard Development Company, L.P.
The document was recorded in the United States Patent and Trademark Office at
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 Additional documents in the chain of title are listed on a supplemental sheet. As required by 37 CFR 3.73(b)(1)(i), the documentary evidence of the chain of title from the original owner to the assignee was, or concurrently is being, submitted for recordation pursuant to 37 CFR 3.11.

[NOTE: A separate copy (i.e., a true copy of the original assignment document(s)) must be submitted to Assignment Division in accordance with 37 CFR Part 3, to record the assignment in the records of the USPTO. See MPEP 302.08]

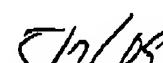
The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.



Signature

Curtis G. Rose

Printed or Typed Name



Date

(541) 715-6442

Telephone Number

Director of Patents

Title

This collection of information is required by 37 CFR 3.73(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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